

INSTRUCTIONS

IF YOU WOULD LIKE TO EXCHANGE A PRODUCT, PLEASE READ THE FOLLOWING INSTRUCTIONS AND THEN FILL OUT THE FORM BELOW.

- **We accept exchanges on most items within 30 days of your shipment date.** Please check your original order confirmation to make sure you are within the 30-day window.
- **You are responsible for all return postage.** We will cover the cost of shipping new items back to you.
- We suggest insuring and tracking your package as **we cannot accept responsibility for packages that do not arrive to us.**
- **Merchandise should be returned in like-new condition**, which means free of cat fur, with tags attached and in original packaging when applicable. **Items that aren't returned in like-new condition and/or not returned in original packaging with tags will be subject to a 20% restocking fee.** Shipping charges are not refunded.
- We do our best to maintain current inventory. If an item is out of stock, we will notify you and have new products within two to three business days.
- Please allow up to 7 business days for us to process your return/exchange. Exchanges are issued once we receive your returned product.
- Exchanges should be shipped to:

Adventure Cats
880 Glenwood Ave. SE
Unit 3555
Atlanta GA 30316

PRINT AND FILL OUT THE FOLLOWING FORM. IT MUST BE INCLUDED WITH YOUR EXCHANGE IN ORDER TO BE PROCESSED.

Form can be filled out using Adobe Acrobat Reader.

Name

Address

City/State/Zip Code

Country

Order Number

Email

Phone Number

Items being returned (include size/color)

New items you would like (include size/color) - **EXCHANGES ONLY**

PLEASE CONTACT STORE@ADVENTURECATS.ORG WITH ANY QUESTIONS. THANK YOU FOR YOUR ORDER!